**Pro Managed Services Plan**

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|  |  | Pro Managed Service Plan |
| *Server Monitoring 24X7* | *Included* | |
| *Backup and Disaster Recovery* | *Included* | |
| *24 hour or less Response* | *Included* | |
| *Customer Remote Access* | *Included* | |
| *Tested Windows Updates* | *Included* | |
| *Monitored Anti-virus* | *Included* | |
| *Consultations* | *Included* | |

**Features**

\* This is what is included in the plan that Aragon is currently on.

**MSP Complete Plan**

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|  |  | MSP Complete | |
| *Server Monitoring 24X7* | *Included* | |
| *Backup and Disaster Recovery* | *Included* | |
| *Cloud Sync Software (access your file server from anywhere including mobile)* | *Included* | |
| *Customer Remote Access* | *Included* | |
| *Windows Patch Management* | *Included* | |
| *Office365 Backup and Archiving* | *Included* | |
| *Office365 Business Premiun License (Office Software and Email)* | *Included* | |
| *Monitored Anti-virus* | *Included* | |
| *3rd Party Patch Mgmt. (adobe, chrome ect.)* | *Included* | |
| *Consultations* | *Included* | |
| *Mobile Device Management* | *Included* | |
| *4 hour or less Response* | *Included* | |
| *Enterprise password Management Software* | *Included* | |
| *Device Hardware and Software updates* | *Included* | |
| *Enhanced Security – Content Filtering* | *Included* | |
| *Warranty Tracking* | *Included* | |
| *Quarterly IT Review and Budget meetings* | *Included* | |
| *Advanced spam and threat protection* | *Included* | |
| *Unlimited Support\** | *Included* | |